



While the COVID 19 virus continues to spread, we at AFRICAN HILLS SAFARI LODGE & SPA have aligned ourselves with the recommendations and protocols supported by both the WHO and the local NICD.

As the virus is spread by droplets, we encourage close adherence to all the basic hygiene requirements particularly associated with hand-washing (soap and water are efficient), covering one's mouth if coughing or sneezing, keeping surfaces clean and avoiding touching one's face or touching others (such as shaking hands).

Measures in place at African Hills Lodge

- We are keeping a record of guests and workers who may have travelled to and from high-risk areas or have had members of their household who have travelled to or from high-risk countries.
- Promoting good hygiene practices such as washing hands regularly, using disposable tissues when coughing or sneezing and disposing of these immediately and avoiding touching eyes, nose and mouth.
- Increased the frequency and extent of cleaning within the Lodge, focusing on communal and frequent touch areas such as door handles, telephones, photocopiers and banisters.

Cleaning Procedures

- Mikrokleen is used for all regular cleaning.
- Surface Defence is applied to all touchpoints, reception counters, all door handles, toilet seats, table tops, bar counters and taps.
- Restrooms are deep cleaned on a weekly basis. Daily cleaning is done as well as hourly checks. Anti bacterial soap is being used in all bathrooms.
- Dermabac – anti bacterial gel hand sanitiser is being used in kitchens, sculleries & staff bathrooms
- Dermarub – anti bacterial liquid hand sanitiser in spray bottles are in place in all public areas & public bathrooms
- Guest rooms, venues and public areas are cleaned on a daily basis according to our standard operating procedures.

Staff training regarding the COVID 19 and hygiene etiquette has been conducted.

Please be assured that we have protocols in place to manage this situation. If the need arises, we will communicate our action plans tailored to the situation that we need to manage.